

Grievance Redressal Cell

Indira Priyadarshini Government girls post graduate college of commerce is committed to providing a safe, fair and pleasant learning and work environment. Grievance Redressal Cell has been reconstituted on 15.07.2023 for handling day-to-day grievances related to students and parents.

Objectives :

- To ensure a fair, impartial and consistent mechanism for Redressal of varied issues faced by the stakeholders
- To provide responsive, accountable and easily accessible machinery for settlement of grievances.
- To investigate the cause of grievances.
- To organize workshops for awareness

Minutes of meeting

A meeting of the cell was held in the beginning of the academic session. The points discussed were as follows:

- A letter box will be provided for complaint letters.
- The type of complaint once recognized, a meeting will be held with the complainant.
- The causes behind the problem will be abolished.
- Complaint letter box will be opened once a week in the presence of all committee members.
- Any student or employee of the institution is free to lodge a complaint.
- Problem will be solved at priority basis.
- Students will be made aware of all the cells in the college through an orientation programme in the beginning of each academic session.
- Complaint and its date will be kept among records.
- Name of the complainant will be kept a secret.

The Constitution of Grievance Redressal committee:

S.No.	Name of members	Designation	Role	Mobile number
1	Prof. Shashi Purohit	Principal	Chairperson	8449836551
2	Dr. Prabha Shah	Assistant Professor	Secretary	8859475385
3	Dr. Vibha Pandey	Assistant Professor	member	9412963975
4	Dr. Neha Singh	Assistant Professor	member	8126865848